

NORTH AMERICAN WARRANTY

TRUST  PLUS

SERVICES NOT COVERED*

- Engines, clutches
- Transmission, trans-axle
- Drive axle/differential assembly
- Associated gaskets and seals
- Body, paint, molding repair
- Commercial vehicles
- Tires
- Consequential or Incidental Damages

* See the warranty statement for full details

To assist you in promoting the fact that your shop provides a 24 month, 24,000 mile (or 36 month, 36,000 miles for Platinum Members) parts and labor warranty, we have developed materials in communicating this service.

- 22" x 28" Poster – which should be displayed in your sales or customer waiting area promoting the fact that your shop offers a 24 month, 24,000 mile warranty (or 36 month, 36,000 miles for Platinum Members).
- Pad of Warranty Statements – a copy **MUST** be given to each customer that you offer the warranty to let them know the repair is covered for 24 months, 24,000 miles (or 36 month, 36,000 miles for Platinum Members). It is very important that each customer receive a copy of this statement. A space has been left at the bottom left hand side for you to stamp your shop name, address, etc. Additional pads can be purchased from Parts Plus Car Care Center Headquarters, or you can simply make copies. You might also want to consider having this statement printed on the back of your work orders.
- Package of repair order envelopes giving the basic information on the NAW.

By participating in the North American Warranty program, your facility becomes a part of our nationwide referral network. When a consumer is looking for a repair shop in your area, they will be referred to your facility for service. This is an additional benefit that helps you grow your business.

**If we can be of service or assistance, please contact the warranty administrator at:
(877) 252-4609**

Parts Plus Headquarters

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 PARTS  PLUS
CarCareCenter