

# **PARTS <sup>+</sup> PLUS**

## **ROADSIDE ASSISTANCE**

Congratulations on the purchase of your Parts Plus product/service. As an added benefit with your purchase, Parts Plus is offering a complimentary **Roadside Assistance** program. Simply keep this information in your glove box and telephone the toll-free dispatch number provided below to obtain your emergency roadside assistance.

**Parts Plus Roadside Assistance is available 24 hours a day, 365 days a year, anywhere in the United States and Canada.**

Service includes ONE jump-start, tow, lock-out service, flat tire change or fuel delivery for one (1) year, from the date of purchase of your service or repair. Roadside Assistance is for passenger vehicles, vans and light trucks. Service is valid only on the vehicle for which the product/service was purchased. This service is provided on a reimbursement basis. You are required to pay the service provider at the time service is rendered and submit for reimbursement. See reimbursement procedures below. To be eligible for reimbursement you **MUST** call the toll-free dispatch number provided below to have service dispatched to your location. Program is limited to one (1) roadside assistance service per roadside assistance certificate. Service is limited to a maximum reimbursement of \$75.00 U.S. currency for each event.

**To receive roadside assistance, you must call the following toll-free number to have service dispatched to your location:**

**Dispatch Only  
877-430-6488  
Account Number 52804**

**You MUST mail the below information within thirty (30) days of the roadside assistance incident to:**

**Parts Plus Reimbursements  
PO Box 33535  
Denver, CO 80233**

**Information required –**

1. Customer name, address and telephone number
2. **ORIGINAL** dated road service receipt
3. **ORIGINAL** roadside assistance access certificate
4. A photocopy of the Parts Plus product/service purchase receipt  
*Please allow 2-4 weeks for processing.*

Service excludes: RVs, fleet vehicles, off road vehicles or vehicles off the road (winch out), trailers, any vehicle in tow, vehicles over one ton capacity, commercial vehicles, any vehicle already at a repair facility or any vehicle which at the sole determination of the service provider is in such condition that service is likely to result in damage to the vehicle. Theft, vandalism and accident related incidents are not covered. Service not dispatched through our toll-free number, as well as claims postmarked after thirty (30) days will not be honored. Service may not be available where state/providential providers are exclusively utilized.

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