

As an added benefit for your customers, you can now offer complimentary **ROADSIDE ASSISTANCE** on products or services you sell. **Parts Plus Roadside Assistance** is available 24 hours a day, 365 days a year, anywhere in the United States and Canada.

Parts Plus Roadside Assistance includes ONE battery boost, tow, lock-out service, fuel delivery or flat tire change for one (1) year from the date of product or service purchase. It covers passenger cars, vans and light trucks. This service is only valid on the vehicle for which the product or service was purchased, and is provided on a reimbursement basis. Service is limited to a maximum reimbursement of \$75.

Service excludes: RVs, fleet vehicles, or vehicles off the road (winch out), trailers, any vehicle in tow, vehicles over one ton capacity, commercial vehicles, any vehicle already at a repair facility, any vehicle which at the sole determination of the service provider is in such condition that service is likely to result in damage to the vehicle, service not dispatched through the toll-free number, as well as claims postmarked after thirty (30) days.

HOW DOES THE PARTS PLUS ROADSIDE ASSISTANCE PROGRAM WORK?

Any time a customer purchases a part from a Parts Plus autostore or has service performed by a Parts Plus Car Care Center, they can be given a **Parts Plus Roadside Assistance Certificate** good for ONE (1) year from the date of purchase. The certificates are not tied to any specific product or service, it is up to the store or Car Care Center to determine who receives a certificate. The key issue is the customer must have a dated receipt for a purchase to show the certificate is within the 12 month time period when submitting for reimbursement. The **Parts Plus Roadside Assistance Certificate** is valid for ONE battery boost, tow, lock-out service, fuel delivery or flat tire change for 12 months from the date of product/service purchase.

When a customer wants to utilize the **Parts Plus Roadside Assistance Certificate** they MUST call the Toll-Free Dispatch Number on the certificate. Dispatch will notify a service provider in the area who will then respond to the customer's location and provide the needed service (tow or jump-start). The customer will pay the service provider at the time of service and submit for reimbursement.

Information required for reimbursement:

1. Customer name, address and telephone number
2. ORIGINAL dated road service receipt
3. ORIGINAL Roadside Assistance Access Certificate
4. A photocopy of the dated product/service purchase receipt

**Allow 45 days for processing.*