

CarCareCenter

THANK YOU
for completing the attached
Customer Satisfaction Card.

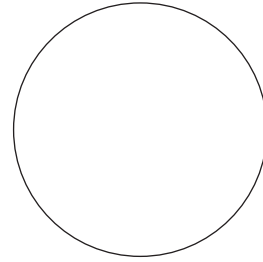
ATTN: NETWORK CUSTOMER SERVICE
AUTOMOTIVE DISTRIBUTION NETWORK
3085 FOUNTAINSIDE DR., SUITE 210
GERMANTOWN TN 38138-9967

POSTAGE WILL BE PAID BY ADDRESSEE

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO 9419 GERMANTOWN TN



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



CarCareCenter

To help us better serve you,
please complete the attached
Parts Plus Car Care Center
Customer Satisfaction Card.

Please Print

Customer Name: _____ Phone: () _____

Address: _____

City: _____ St: _____ Zip: _____

Shop Name: _____ Shop Phone: () _____

Work Order/Invoice #: _____ Date: _____

Please help us serve you better by answering the following:

- How would you rate this shop? (circle one)
Excellent Good Fair Poor
- Were you satisfied with the repair work?
YES NO
- Was the staff courteous and knowledgeable?
YES NO
- Was the shop's estimate accurate?
YES NO
- If additional work was necessary, were you consulted?
YES NO N/A
- Was the facility clean & neat?
YES NO
- Was your vehicle ready on time?
YES NO
- Was it easy to schedule an appointment?
YES NO N/A
- Would you recommend friends/family to this facility?
YES NO

If NO, please provide an explanation: _____

Comments/Improvements/Suggestions: _____

Thank you for responding to us. We appreciate your business and hope
you will call on us again for service and repair work.

CCC-7400